From: donotreply@herefordshire.gov.uk <donotreply@herefordshire.gov.uk>

Sent: 02 July 2018 19:34

To: Licensing < licensing@herefordshire.gov.uk>

Subject: Contact us form submitted

The contact us form has been submitted to your service area with the following details:

Caption	Value
Name	XXXXXX
Email	XXXXX
Nature of enquiry	General licensing / Taxi licensing
Message	I am a resident of Wellington Heath who over the weekend was subjected to noise (we couldn't hear the music but we could certainly hear the bass beat) from the Eldorado Festival at Eastnor. Had the noise perhaps ceased at 2400 on the Friday & Saturday and 2300 on the Sunday I wouldn't have given it a second thought however it was 0400 on the Saturday & Sunday mornings and 0300 on the Monday morning. Frankly it seems entirely inappropriate to me that a licence to play loud music through to 0300 or 0400 in the morning should be granted to a festival being held in a quiet rural location such as Eastnor. I for one have had a really tough day at work today following a seriously sleep deprived weekend. If the same festival (or indeed any other festival) is to held at Eastnor next year I would request that you give serious consideration to the terms of the licence and set parameters appropriate to the festivals location and surrounds.